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Dear Colleagues:

When I think about the future of Ohio’s county board of DD system, I find it is helpful to start by taking stock of our past and present. Fifty years ago, the parents and loved ones of people with developmental disabilities decided they’d had enough of church basements and large, state-run institutions. Organizing with their neighbors and engaging with policymakers, these pioneers steered our state into the modern era and created the county boards. Ever since, these families have enjoyed the benefits of a unique and robust DD support system, and Ohioans have supported it strongly in turn.

It is a touching but simplified version of our history—one in which our present is the happy ending to our past. And while every bit of this story is true, the picture it paints of our system is of a finished product as opposed to a work in progress. It is often taken as a given, for instance, that our place in the future and in Ohioans’ hearts was secured long ago by our system’s founders. But as I consider the speed of today’s world and observe the changes taking place in it, I wonder if the old assumptions will still hold true for county boards in five, 10, or 25 years.

As we have heard at previous Annual Conventions, it has become more challenging to connect with our communities and earn the public’s trust. Tighter state budgets have resulted in greater local financial scrutiny. The need for additional levy dollars has been difficult to explain to skeptical voters, and—as many have learned—we can no longer assume that our communities understand or support our mission.

If boards cannot rely on old models, we must be prepared to create new ones that ensure our system’s continued stability. But how can we know what is coming or how to prepare for it? How will approaches change from one county to the next? These questions are central to the task now before us, and it is my hope that we can begin to find answers together at this year’s Annual Convention. Our programming—from our keynote, noted futurist Michael Rogers, to forward-looking sessions in every track—was designed to help board leaders rethink long-standing assumptions, reimagine what is possible, and embrace a future-looking framework that can empower our system to thrive for generations to come.

It will be a challenge, but one for which our professional community is certainly qualified. After all, Ohio’s DD safety net was not created by accident. It came to be thanks to the hope, vision, and fearlessness of hundreds of people who refused to be bystanders to history. Our predecessors had no guarantee of success—no blueprint for progress. When they had no trail to follow, they made their own. Their time was different from ours, but we can follow their example and mirror their creativity, tenacity, and passion. That is our professional tradition, and that is the pioneering spirit we can use to look ahead to 2019 and beyond.

Sincerely yours,

BRIDGET GARGAN
Executive Director
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2018 BOARD OF TRUSTEES

President
Nestor Melnyk
Hamilton County
South West
Term ends 12/31/19

Vice President
Mike Thompson
Ross County
South Central
Term ends 12/31/19

Treasurer
Steven Licciardi
Cuyahoga County
North East
Term ends 12/31/18

Secretary
Melinda Yerian
Guernsey County
At-Large: Middle Third
Term ends 12/31/18

Member
Karen Adams
Highland County
At-Large: Smallest Third
Term ends 12/31/19

Member
Louis Borowicz
Delaware County
North Central
Term ends 12/31/19

Member
David Dohnal
Summit County
At-Large: Largest Third
Term ends 12/31/19

Member
Dean Fadel
Franklin County
At-Large: Statewide
Term ends 12/31/18

Member
Carlene Greene
Gallia County
South East
Term ends 12/31/18

Member
Anna Khouri
Lucas County
North West
Term ends 12/31/18

Member
Linda Lehman
Allen County
West Central
Term ends 12/31/18

Member
Shikara Robbins
Coshocton County
East Central
Term ends 12/31/19

Member
Stephen Swank
Richland County
At-Large: Statewide
Term ends 12/31/18

OSCB President
Jenny R. Miller
Clark County
Region II
Term ends 12/31/18

OSCB Vice President
John Trunk
Summit County
Region VI
Term ends 12/31/18

Region Representative
Carrie Beier
Erie County
Region I
Term ends 12/31/18

Region Representative
Kyle Lewis
Clinton County
Region III
Term ends 12/31/18

Region Representative
Lena Bradford
Brown County
Region IV
Term ends 12/31/18

Region Representative
Steve Williams
BHN Alliance
Region V
Term ends 12/31/18
**FEATURED SPEAKERS**

**MICHAEL ROGERS**  
**KEYNOTE SPEAKER**

The keynote address for the 35th Annual Convention will be delivered by nationally-renowned futurist Michael Rogers, a self-described “practical futurist” dedicated to helping organizations define and shape their futures. Rogers will speak in Wednesday’s Opening Plenary.

Rogers will challenge conventional understandings of the future as something that is passively experienced and encourage attendees to actively create and pursue their own paths. Using the framework of futurist thinking and drawing on lessons from the worlds of technology, business, and health care, Rogers will give board leaders a set of practical tools they can use to set our system’s direction and begin to build the county board of the future.

Rogers began his career in journalism as a writer for *Rolling Stone* before going on to co-found *Outside* magazine. He then launched *Newsweek*’s technology column, winning numerous journalism awards, including a National Headliner Award for coverage of the Chernobyl meltdown.

For 10 years, he was vice president of The Washington Post Company’s new media division, guiding both the newspaper and its sister publication *Newsweek* into the new century. At that time, he also served as editor and general manager of *Newsweek.com* and received the Distinguished Online Service award from the National Press Club for his site’s coverage of 9/11.

Today, Rogers is a columnist for NBC.com and a best-selling novelist and non-fiction writer. He is a sought-after commentator for radio and television outlets and is a regular guest on Good Morning America, the Today Show, PBS, CNN, and the History Channel.

As a futurist and speaker, he has helped dozens of large, complex organizations rethink how they envision, prepare for, and craft the future. Rogers has worked with a diverse list of companies, non-profits, and government agencies, including the Ohio Chamber of Commerce, FedEx, Boeing, Pfizer, GE, Microsoft, NASA, and the U.S. Department of Defense.

**KEITH FABER**  
**AUDITOR-ELECT, STATE OF OHIO**

Former Senate President and current State Representative Keith Faber was elected Ohio Auditor of State this month. He will be inaugurated January 14. Faber currently represents Ohio’s 84th House District, which includes all or parts of Mercer, Auglaize, Darke, and Shelby Counties.

Outside of his legislative duties, Auditor-Elect Faber is the principal partner with Faber and Associates in Celina, a law firm specializing in civil litigation and mediation. He holds a juris doctorate from Ohio State University and an honorary doctorate from the University of Toledo.

As part of the Statewide Elected Officials Panel in Friday’s Government Relations track, Auditor-Elect Faber will give session attendees an inside look at the transition to a new state administration and discuss how his office could affect county boards of DD.

**PAM LOWE CHO**  
**FOUNDER, TREK EXECUTIVE COACHING**

Pam Lowe Cho has been working with leaders and organizations as an executive coach since 2009 when she founded Trek Executive Coaching. She has senior-level business experience, including tenures at three Fortune 500 firms, The White House, and an international association.

Working with executives across multiple business sectors, Cho has developed a special insight into what makes strong, successful leaders. During her opening session in Wednesday’s Personnel track, Cho will share best practices on how to incorporate executive coaching into county boards’ staffing strategies.

Her session will cover methods for selecting an executive coach and tips for choosing when it is best to use an internal versus external coaching professional. Case studies will also be provided.
FEATURED SPEAKERS

MICHELE MACKENZIE
DIRECTOR, STATEWIDE TRANSITION PLANS, CMS

As a technical director at the federal Centers for Medicare and Medicaid Services (CMS), Michele MacKenzie oversees statewide transition plans to implement the 2014 HCBS settings rule.

MacKenzie began working in the Division of Long Term Services and Supports under the Disabled and Elderly Health Programs Group (DEHPG) in the Center for Medicaid and CHIP Services (CMCS) in 2012. She began during the review process for the 2014 revision of the agency’s community integration rule and worked to address stakeholder concerns in the final draft.

MacKenzie will open the Federal/State Updates track on Thursday. In her session, she will share her perspective on the HCBS rule’s integration mandates and provide information on additional guidance that is forthcoming from CMS.

NATHAN VEGA
VICE PRESIDENT, COLUMBUS COLLABORATORY

Nathan Vega is VP of Business Development at the Columbus Collaboratory, a cyber innovation center funded by seven of the area’s largest companies. He is also director of the Dads Appreciating Down Syndrome (D.A.D.S.) group at the Down Syndrome Association of Central Ohio.

Formerly at IBM, Vega was part of the team that successfully brought Watson (the company’s world-renowned artificial intelligence platform) to the global market as a set of APIs.

On Friday morning in the Information Technology track, Vega will discuss how artificial intelligence is driving changes in nearly every aspect of technology development—and how people with developmental disabilities and the organizations that support them can benefit from these changes.
POWERTALKS: VOLUME FIVE

FIVE PRESENTERS. FIVE TOPICS. FIVE MINUTES TO SPEAK.
ONE QUESTION: “WHAT COMES NEXT?”

This year’s Annual Convention marks the return of PowerTalks. Similar in style to “pecha kucha” presentations, in which speakers discuss one topic using 20 photos or slides for 20 seconds each, OACB PowerTalks will give two county board professionals, one provider, and two advocates the opportunity to spend five minutes answering one question about the DD services system in Ohio: “What comes next?”

Each presenter will approach the question from his or her own perspective, and each will have no more than five minutes to deliver his or her message from beginning to end. PowerTalks are intended to jump-start the creative thinking process among convention participants just before breakout sessions begin, with themes from each person’s presentation likely re-occurring throughout the three-day event. This year’s speakers include:

KEN SMITH
DIRECTOR OF NEW BUSINESS DEVELOPMENT, REST ASSURED
Ken Smith is Director of New Business Development at Rest Assured, a provider of remote monitoring and technology-based support systems throughout Ohio. In this role, he uses his mechanical engineering background to identify and build custom solutions for people with developmental disabilities and seniors who want to live and thrive in their own homes.

LEIA SNYDER
SUPERINTENDENT, ROSS DD
Leia Snyder is the superintendent of the Ross County Board of DD (Pioneer Center). Prior to taking on her current position in 2015, Leia was the quality assurance director at the Butler County Board of DD and an investigative agent for the Southern Ohio Council of Governments. A former educator, Leia also taught English and special education for the Eastern Brown Local School District.

DANA CHARLTON
EXECUTIVE DIRECTOR, OHIO SELF DETERMINATION ASSOCIATION (OSDA)
Dana Charlton has spent the past 45 years supporting people with disabilities and seniors in a variety of professional and volunteer roles throughout the state. Since 2010, she has served as executive director of the Ohio Self Determination Association, where she helps people with disabilities take control of their lives, find their voices, and advocate for positive change in their communities.

CINDY NAVA
COMPLIANCE COORDINATOR, GREENE DD
Cindy Nava is the compliance coordinator for the Provider Support Division at the Greene County Board of DD. Cindy’s son, Anthony, was diagnosed with autism before age three. The experience of raising a child with developmental disabilities has guided and shaped her life, providing her with a unique perspective on the importance of county board supports.

HEIDI DELANEY
SELF-ADVOCATE
Heidi Delaney is a long-time resident of Columbus. She currently works for Nationwide Arena as a ticket taker and greeter. Heidi participated in Special Olympics track events for four years, and she advocates for others and encourages people to move forward. Heidi’s main passion is her belief in “paying it forward through love” as a way to make a difference in the world.
SCHEDULED MEETINGS

The Annual Convention offers many different groups within Ohio’s DD service delivery system an opportunity to meet and network with professionals from county boards of DD. Below is a schedule of meetings for this year’s event.

**WEDNESDAY, NOVEMBER 28**

**EASTON C - D - E**
1:30 - 3:00 PM
DODD Accreditation Review

**THURSDAY, NOVEMBER 29**

**HOTEL LOBBY**
12:30 - 1:30 PM
DHN Board Meeting

**EASTON BALLROOM**
2:00 - 3:00 PM
SDP Orientation

**FRIDAY, NOVEMBER 30**

**EASTON BALLROOM**
8:30 - 10:00 AM
SEC Meeting

**COAT ROOM**
8:30 - 10:30 AM
Business Leadership Team Meeting

ViaQuest provides fundamental support to empower adults with disabilities to live their best lives while achieving optimum health and independence safely in their communities. Our Circle of Care approach includes residential services, day and employment services, and state of the art behavior health services.

Day & Employment Services
Residential Services
Psychiatric & Behavioral Solutions
Veteran Services

For more information visit
www.ViaQuestInc.com
ANNUAL AWARDS

Awards will presented to recipients each day of the Convention during lunch.

DISTINGUISHED SERVICE AWARDS

This award recognizes three board members, employees, or volunteers – one from a small, medium-sized, and large county – who have served in a statewide leadership position and exhibited outstanding service and commitment to their local county board of DD. Recipients are nominated by local county boards.

PARTNERS IN EXCELLENCE AWARDS

This award is presented to developmental disabilities system stakeholders who exemplify service in offering expertise to a workgroup or specific project that benefits the DD system as a whole. The award is presented to deserving individual(s) as determined by OACB.

BETTY MACINTOSH AWARD

Described by her colleagues and leaders within Ohio’s DD service delivery system as a “visionary agent of change,” Betty Macintosh was known as a tireless advocate for the children and families served by Ohio’s county boards of DD before her passing in 1997. The OACB Board of Trustees commissioned an award in memory of Betty to be presented annually to a professional in the DD service delivery system who exhibits extraordinary accomplishments in professional leadership and advocacy for people with developmental disabilities.

KENNETH LEGATS AWARD

Kenneth Legats was a long-time superintendent of the Muskingum County Board of DD. To honor his memory, this award is presented annually to an executive who has been duly nominated by the Board of Trustees and who over a career of more than 20 years has shown high ideals, vision, and moral leadership in administration of programs for people with developmental disabilities.

2018 OACB LEGISLATOR OF THE YEAR: REPRESENTATIVE GARY SCHERER

State Representative Gary Scherer is currently serving his third term in the Ohio House of Representatives after being appointed to the 129th General Assembly. He represents the 92nd House District, which includes Fayette County as well as portions of Pickaway and Ross Counties. He serves as vice chair of the House Ways and Means Committee and is a member of the Finance Committee.

Representative Scherer is a lifelong resident of Ohio. He attended Miami University and Ohio State University, where he obtained a bachelor’s degree in accounting. Throughout most of his career, he has worked as a CPA. Representative Scherer also worked for a time as the president of Circleville Oil Company. He previously held majority ownership of Buckeye Tax Professionals.

Representative Scherer has always strived to remain active in his community. Prior to joining the Ohio House, Representative Scherer served as president of the Circleville Rotary Club and the Circleville-Pickaway Chamber of Commerce. He also served as a trustee of the Berger Health System. He continues to maintain his membership in the Ohio Farm Bureau as well as his position as a finance committee member of his local church. Representative Scherer and his wife of 40 years reside in Circleville.
LIFETIME ACHIEVEMENT AWARD

FRANKLIN J. HICKMAN
FOUNDER AND PARTNER, HICKMAN & LOWDER CO. L.P.A.

OACB is proud to present the Lifetime Achievement Award to Franklin J. Hickman. The association’s highest honor, the Lifetime Achievement Award is presented to a public official, board member, or other individual who has demonstrated throughout his or her professional lifetime a commitment to enhancing the lives of people with developmental disabilities. Hickman will be the award’s third recipient. It has been presented just twice since OACB’s founding in 1984—first in 1985 to Dr. Raymond Horn for his role in founding Ohio’s county boards of DD and then in 2007 to former Ohio Governor and U.S. Senator George Voinovich.

Hickman—known to his friends and colleagues simply as “Frank”—has been committed to empowering and supporting people with disabilities for decades. As a young man, he worked with Special Olympics founder Eunice Kennedy Shriver at her summer camp for children with intellectual disabilities, eventually becoming the camp’s program director. After graduating from the University of Pennsylvania Law School in 1973, he immediately focused on disability and education law with the goal of helping people with disabilities and their families.

Hickman joined the board of the precursor organization to The Arc of Greater Cleveland in 1973 and served for eight years—receiving the organization’s Merit Award in 1982. He served on the Cuyahoga County Board of DD starting in 1983 and was one of the original inductees to the board’s Hall of Fame. He was also instrumental in the founding of OACB in 1984, serving on the association’s first board of trustees from 1984 to 1987. In 1984, Hickman began working with Janet Lowder (pictured right) who remains his partner in legal practice to this day.

Since going into private practice in 1981, Hickman has focused on working with families of people with intellectual and/or physical disabilities, mental illnesses, or substance abuse problems. He has represented families in special education cases since 1975 in negotiations, mediations, due process proceedings, and cases in all courts, including the U.S. Court of Appeals for the Sixth Circuit. He spends a major part of his practice on cases under the Individuals with Disabilities Education Act (IDEA). Today, he serves as general counsel for OACB and is a familiar face at many statewide trainings and professional events.

Known for his keen legal mind, sharp insights, and dry wit, Hickman has been a constant champion of people with developmental disabilities and the people and agencies that support them. In recognition of his innumerable accomplishments, the Board of Trustees is honored to present him with the OACB Lifetime Achievement Award.
### WEDNESDAY, NOVEMBER 28
8:00 - 9:00 AM REGISTRATION & CONTINENTAL BREAKFAST

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**9:00 - 10:30 AM**

**Session 100**
Opening Plenary in Easton Grand Ballroom

*Keynote Address:* Michael Rogers

*2018 PowerTalks Presenters:* “What Comes Next?”

**10:45 - 11:45 AM**

**Session 110**
Best Practices in Executive Coaching for Leaders and Organizations

**Session 120**
The MUI Rule: Always Evolving

**Session 130**
Engaging With Policymakers

**Lunch:** Easton Ballroom (12:00 - 1:15 PM)

Annual Award Presentations

**1:30 - 2:30 PM**

**Session 111**
Mental Health Awareness and Practices for HR Professionals

**Session 112**
Personnel Legal Updates

**Session 113**
Human Resources Roundtable

**1:30 - 3:15 PM**

**Session 121**
Prevention and Partnership with the Criminal Justice System: A Role for County Boards

**Session 122**
MUIs and Abuse: Debriefing Processes and Contributing Factors

**Session 131**
Academy for Leadership Abilities/ Pioneering Possibilities

**Session 132**
Employment: The Next Generation

**Session 133**
The Right to Make Choices: Supported Decision-Making

**Hospitality Event:** Easton Foyer (5:00 - 6:30 PM)

**Delegate Assembly:** Easton Ballroom (6:00 PM)
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Lunch: Easton Ballroom (12:00 - 1:15 PM)
Annual Award Presentations

With over 15 years of in-home care experience, Caregiver Homes, a Shared Living program, understands the unique needs of caring for people with disabilities.

Our experienced care teams stand alongside caregivers and their loved ones, helping solve day-to-day challenges while anticipating what's ahead. We are a partner you can trust with experience and valuable insights that give you peace of mind knowing the individuals we mutually serve are receiving the comprehensive support they need.

Learn more and determine eligibility.

Hospitality Event: Easton Foyer (5:00 - 6:30 PM)
Delegate Assembly: Easton Ballroom (6:00 PM)
Session 100

OPENING PLENARY

The OACB 35th Annual Convention will open with welcoming remarks from OACB leadership. This year’s keynote address will be delivered by Michael Rogers, a self-described “practical futurist” who will challenge conventional understandings of the future as something that is passively experienced and encourage attendees to actively create and pursue their own paths. Using the framework of futurist thinking and drawing on lessons from the worlds of technology, business, and health care, Rogers will give tools board leaders can use to set our system’s direction and build the county board of the future. The Opening Plenary will also feature a return of PowerTalks, in which five speakers each have five minutes to answer one question: “What Comes Next?”

Presenter: Michael Rogers, keynote speaker

Session 110

BEST PRACTICES IN EXECUTIVE COACHING FOR LEADERS AND ORGANIZATIONS

Led by a certified executive coach with experience in government and at multiple Fortune 500 companies, this session will share best practices on how to incorporate executive coaching into one’s human resources strategy. What is executive coaching? How does a board of DD select an executive coach? When should one use internal versus external coaches? This session will explore these topics and provide several success stories.

Presenter: Pam Lowe Cho, Principal and Executive Coach, Trek Executive Coaching

Session 111

MENTAL HEALTH AWARENESS AND PRACTICES FOR HR PROFESSIONALS

More than half of all people will have a mental health condition at some point in their lives, and county board professionals must consider this factor in their long-term HR planning. Come learn about this topic from the perspective of an employee who is dealing with a mental health issue and hear from a clinical director about the types of disorders and associated behaviors that can affect the workplace. The discussion will include tips for recognizing mental health conditions and methods for promoting a supportive workplace while holding employees accountable for their performance.

Presenter: Swan Khanna-Salehi, Swan Consulting (in cooperation with the EASE@Work program)

Session 112

PERSONNEL LEGAL UPDATES

Attorney Steve Postalakis will present on some of the most topical issues facing county board HR professionals, including: recent legal developments regarding overtime, best practices when employees are contacted by media or attorneys, conflict of interest considerations, and potential pitfalls with medical marijuana in the workplace. Additional topics may be added, and time for questions from attendees will be allotted.

Presenter: Steve Postalakis, Partner, Haynes Kessler Myers & Postalakis, Inc.

Session 113

HUMAN RESOURCES ROUNDTABLE

Attendees will have the opportunity to engage in small group discussions with other human resources professionals about selected topics of interest. Planned topics include: performance management; “Ask the Attorney;” certifications and training; benefits, compensation, and leaves; staffing, recruitment, and retention; and development and coaching.

Presenters: Lynn Sargi, HR Director, Summit DD; Cherie Lamborn, HR Director, Clark DD; Dwight Finch, HR Director, Butler DD; Jill Lanha, HR Director, Coshocton DD/Knox DD; Cinda Kinsley, HR Director, Ross DD; Jillian Harris, HR Director, Lucas DD; Steve Postalakis, Partner, Haynes Kessler Myers & Postalakis, Inc.
Experience Your Board Can Trust

When your board needs the services of a lawyer, call the attorneys who have been working with county boards of developmental disabilities for over two decades. Our lawyers assist boards in the following areas and more:

- Labor and employment law
- Collective bargaining and arbitration
- Divestiture of services
- Layoffs
- Open Meetings Act and Public Records Act compliance
- Ethics for Board members and employees
- Tax levies and ballot issue committees
- Litigation and administrative proceedings
- Fair housing laws
- Unemployment and workers’ compensation
- County personal and real property
- Response to third party subpoenas

Our attorneys are devoted to achieving the client’s objectives. Put our experience to work for your board.

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A Full Service Law Firm
We also provide advice and representation to individuals and businesses throughout Ohio in other legal areas, including family law and general business law.
On the Web: www.ohiolawyersgroup.com

Join us for appetizers and refreshments at Wednesday’s

Hospitality Event

November 28 | 5 - 6:30 p.m. | Easton Foyer

Sponsored by:
HEALTH AND SAFETY / REGENT 2

9:00 - 10:30 AM
Session 100
Opening Plenary

10:45 - 11:45 AM
Session 120
The MUI Rule: Always Evolving

1:30 - 3:15 PM
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Prevention and Partnership with the Criminal Justice System: A Role for County Boards

3:30 - 5:00 PM
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MUIs and Abuse: Debriefing Processes, Contributing Factors

Session 100
OPENING PLENARY
The OACB 35th Annual Convention will open with welcoming remarks from OACB leadership. This year’s keynote address will be delivered by Michael Rogers, a self-described “practical futurist” who will challenge conventional understandings of the future as something that is passively experienced and encourage attendees to actively create and pursue their own paths. Using the framework of futurist thinking and drawing on lessons from the worlds of technology, business, and health care, Rogers will give tools board leaders can use to set our system’s direction and build the county board of the future. The Opening Plenary will also feature a return of PowerTalks, in which five speakers each have five minutes to answer one question: “What Comes Next?”
Presenter: Michael Rogers, keynote speaker

Session 120
THE MUI RULE: ALWAYS EVOLVING
This session will share crucial updates on the ever-changing MUI rule and provide up-to-date information on contributing factors related to abuse in the DD system. The session will include a discussion of recent trends in neglect and abuse. Time will be reserved for questions and answers from the audience.
Presenter: Scott Phillips, Assistant Deputy Director, MUI Registry Unit, DODD

Session 121
PREVENTION AND PARTNERSHIP WITH THE CRIMINAL JUSTICE SYSTEM: A ROLE FOR COUNTY BOARDS
This 90-minute presentation will provide an overview of a multi-departmental and multi-agency approach used by Cuyahoga DD to support people with developmental disabilities who are involved with or at risk for involvement with the criminal justice system. Presenters will discuss community training efforts aimed at improving the ability of important stakeholders (including providers, law enforcement, and courts) to better understand the needs of people the board serves as well as more individualized activities aimed at effective coordination with courts, police departments, probation departments, and other agencies. Speakers will present case studies to illustrate the nature and related challenges of this type of work.
Presenters: Bonnie Demopoulous, Manager, MUI Unit, Cuyahoga DD; Carey Kleinschmidt, Supervisor of Forensic Liaison Services, Cuyahoga DD; Richard Cirillo, Chief Clinical Officer, Behavioral and Health Supports Department, Cuyahoga DD; David Nodge, MUI Community Liaison, Cuyahoga DD

Session 122
MUIs AND ABUSE: DEBRIEFING PROCESSES, CONTRIBUTING FACTORS
This 90-minute session will address the factors that contribute to abuse and MUIs and explore the debriefing processes. The discussion will focus heavily on developing robust prevention plans with a focus on the treatment and long-term recovery of abuse victims. Current initiatives to proactively prevent abuse will also be covered.
Presenters: Sarah Diesch, MUI Coordinator, Lucas DD; Willie Jones, OACB
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- SafeInHome provides Remote Supports to individuals in the developmental disabilities community and other adults who desire independence yet wish to remain in their own home.

- SafeInHome’s Remote Support Professionals are accessible 24 hours a day via our proprietary two-way video tablet, delivering on our promise that our clients are never alone.

- SafeInHome delivers customized reminders throughout the day.

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  - Elopement Risk
  - Hearing impaired
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  - Seizure Detection and reporting
  - Weekly reports supporting compliance with the Individual Service Plan for ALL Clients

For more Information: Shonna Hurley
shurley@safehome.com Phone: 330-701-9040

Craig Colwell
ccolwell@safehome.com Phone: 925-323-4731
## Session 100
### OPENING PLENARY

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**Presenter:** Michael Rogers, keynote speaker

## Session 130
### ENGAGING WITH POLICYMAKERS

Previous years’ sessions have prepared attendees for advocacy with community leaders and policymakers. This session will provide an opportunity for direct advocacy with staff from the legislature and the Ohio Department of Developmental Disabilities in a one-on-one or small group discussion format. Attendees should come prepared to discuss issues important to them and provide information to help government officials better serve people with developmental disabilities.

**Presenters:** State Representative Thomas West (Stark County); Zachary Houghawout, DODD; Jeremiah Wagner, DODD/OOD; Jason Knox, Office of U.S. Senator Rob Portman

## Session 131
### ACADEMY FOR LEADERSHIP ABILITIES/ PIONEERING POSSIBILITIES

This session will explore the Academy for Leadership Abilities (ALA), an educational program focused on leadership skills, critical thinking abilities, and personal growth strategies. The discussion will explore how the program has been used by Perry DD to promote self-advocacy and integration. ALA’s key principles include ethical leadership, teamwork, and positive mental attitude. The discussion will explore its usefulness for people with and without developmental disabilities.

**Presenters:** David Couch and Shelly Lackey, Perry DD

## Session 132
### EMPLOYMENT: THE NEXT GENERATION

It’s time to talk about the next generation of employment opportunities for people seeking challenging opportunities in a professional environment. This session will offer ideas on how to pursue positions as well as first-hand accounts from advocates with professional job experiences.

**Presenters:** Nick Bowsher and Josh Emptage, Union DD; Stephanie Barber-Maynard, Advocate

## Session 133
### THE RIGHT TO MAKE CHOICES: SUPPORTED DECISION-MAKING

A culture shift is underway to promote supported decision-making and better empower people with developmental disabilities to make key decisions in their own lives. This panel of county board professionals from across Ohio will discuss alternatives to guardianship and the ways supported decision-making has been adopted around the state. Learn from their experiences as individual counties and as part of a multi-county pilot project on techniques for implementing or advocating for supported decision-making in one’s community.

**Presenters:** Deb Guilford and Heidi Hull, Williams DD; Julie Tyler, Huron DD; Marie Wilbanks, Pickaway DD
### PROVIDER PARTNERSHIPS / JUNIPER A - B - C

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Title</th>
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<tbody>
<tr>
<td>9:00 - 10:30 AM</td>
<td>100</td>
<td>Opening Plenary</td>
</tr>
<tr>
<td>10:45 - 11:45 AM</td>
<td>140</td>
<td>Provider Partnerships: Lessons for Tomorrow and Beyond</td>
</tr>
<tr>
<td>1:30 - 2:30 PM</td>
<td>141</td>
<td>Remoting to the Future</td>
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<tr>
<td>2:45 - 3:45 PM</td>
<td>142</td>
<td>Strategies for Successful Housing Partnerships</td>
</tr>
<tr>
<td>4:00 - 5:00 PM</td>
<td>143</td>
<td>Employment Collaboration: Past, Present, and Future</td>
</tr>
</tbody>
</table>

#### Session 100
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Presenter: Michael Rogers, keynote speaker

#### Session 140
**PROVIDER PARTNERSHIPS: LESSONS FOR TOMORROW AND BEYOND**

Last year, OACB collaborated with service providers, county boards, and other stakeholders in an effort to enhance and develop promising practices for provider partnerships. In this session, Lori Stanfa and Nancy Neely will share the lessons that have been learned, initiatives that have begun, and plans for future partnership projects.

Presenters: Nancy Neely and Lori Stanfa, OACB

#### Session 142
**STRATEGIES FOR SUCCESSFUL HOUSING PARTNERSHIPS**

This session will focus on a successful partnership of a housing corporation, a provider agency, and a county board of DD. These organizations will share their strategies for working together to provide community-based housing opportunities for people served by county boards and take questions from the audience.

Presenters: Anna Queen, Housing Coordinator, Wood DD; Jessica Miller-Blakely, CEO, Wood Lane Residential Services

#### Session 143
**EMPLOYMENT COLLABORATION: PAST, PRESENT, AND FUTURE**

Representatives from Lake DD (Deepwood) will share the success they have had in creating, expanding, and sustaining a collaborative provider network that supports the goals of job-seekers with developmental disabilities. This session will focus on the many aspects of running a successful partnership that creates and delivers meaningful, quality community employment supports.

Presenters: Bob Fratino and Chris Trombley, Lake DD
**Opening Plenary**

The OACB 35th Annual Convention will open with welcoming remarks from OACB leadership. This year’s keynote address will be delivered by Michael Rogers, a self-described “practical futurist” who will challenge conventional understandings of the future as something that is passively experienced and encourage attendees to actively create and pursue their own paths. Using the framework of futurist thinking and drawing on lessons from the worlds of technology, business, and health care, Rogers will give tools board leaders can use to set our system’s direction and build the county board of the future. The Opening Plenary will also feature a return of PowerTalks, in which five speakers each have five minutes to answer one question: “What Comes Next?”

**Presenter:** Michael Rogers, keynote speaker

**Session 150**

**Forging the Future of County Boards**

In this follow-up to his morning keynote presentation, Michael Rogers will lead audience members in an in-depth discussion of how the lessons of futurism can be applied to benefit county boards of DD in Ohio. This session will tighten the focus of futurist thinking on Ohio’s DD system and examine methods that DD support professionals can use to build the best possible futures for their organizations.

**Presenter:** Michael Rogers, keynote speaker

**Session 151**

**Board Finances: Planning for Success and Sustainability**

OACB Chief Operations Officer Rick Black will present on the future of county boards with respect to fiscal management and sustainability. The discussion will cover county board funding trends and future needs as well as levy planning and forecasting. This will be an interactive session, and time will be reserved for questions from the audience.

**Presenter:** Rick Black, Chief Operations Officer, OACB

**Session 152**

**Mastering the Never-Ending Levy Cycle**

The seemingly constant levy cycle presents special dynamics and challenges for DD boards as they continue to work with providers to support people with developmental disabilities. In this session, attendees will learn about the nuances of the election calendar and the various choices boards must make when pursuing a levy. Valuation reappraisals and updates, the evolution of levy purpose clauses, reserve accounts, and pending property tax levy legislation will be discussed.

**Presenter:** Rebecca Princehorn, Partner, Bricker & Eckler LLP

**Session 153**

**Embracing the Change Required for Our Future**

During the Opening Plenary, keynote speaker Michael Rogers provided a glimpse of a future characterized by significant transformations and heretofore unimaginable prospects. It is clear that maintaining the status quo is not an option and that change is imminent. As leaders in this new world, county boards must learn how to embrace these changes, establish new protocols of foresight, and integrate change into board decision making processes. David Baldwin, a futurist with past professional experience in Ohio’s county board of DD system, will introduce new mechanisms to help boards successfully navigate—not resist—this unfolding future.

**Presenter:** David Baldwin, President & Chief Synthesist, Aquarian Technology Systems

Waiver Providers:
DD - IO, L1, SELF
MYCARE OHIO PASSPORT

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Since 1992

AccessibilityRenovations.org
**THURSDAY, NOVEMBER 29**

8:00 - 9:00 AM REGISTRATION & CONTINENTAL BREAKFAST

<table>
<thead>
<tr>
<th>Time</th>
<th>Federal and State Updates</th>
<th>Business Management</th>
<th>Public Relations</th>
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</thead>
<tbody>
<tr>
<td>9:00 - 10:00 AM</td>
<td>Session 210</td>
<td>Session 220</td>
<td>Session 230</td>
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<tr>
<td></td>
<td>HCBS Rule Updates from CMS</td>
<td>Data Warehouse Reports for Business Managers</td>
<td>Building an Internal Culture of Communication</td>
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<td>10:10 - 11:10 AM</td>
<td>Session 211</td>
<td>Session 221</td>
<td>Session 231</td>
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<td>11:20 AM - 12:20 PM</td>
<td>Session 212</td>
<td>Session 222</td>
<td>Session 232</td>
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<tr>
<td></td>
<td>Adult Day/Employment Services Updates</td>
<td>Key Components of Cash Forecasts</td>
<td>Know the Law! Levy Campaigns for Public Employees</td>
</tr>
</tbody>
</table>

**Lunch:** Easton Grand Ballroom (12:30 - 1:30 PM)

**Annual Award Presentations**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session 213</th>
<th>Session 223</th>
<th>Session 233</th>
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<tbody>
<tr>
<td>1:50 - 2:50 PM</td>
<td>Securing Data—It’s Everyone’s Job</td>
<td>All You Need to Know About Waivers (But Were Afraid to Ask)</td>
<td>Communicating Through Conflict: Mastering Difficult Conversations</td>
</tr>
<tr>
<td>3:00 - 4:00 PM</td>
<td>Medicaid Development and Administration Updates</td>
<td>Achieving Sustainability, Avoiding Disaster</td>
<td>Interactive Work Session: Developing a DD Style Guide</td>
</tr>
<tr>
<td>4:15 - 5:15 PM</td>
<td>The Latest on Electronic Visit Verification (EVV)</td>
<td>Business Manager Roundtable</td>
<td>Universal Design and Accessible Communication: Best Practices</td>
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</tbody>
</table>

**Hospitality Event and Art & Product Day Vendor Hour:**
Easton Foyer (5:15 - 6:30 PM)
<table>
<thead>
<tr>
<th>Good Life</th>
<th>Early Intervention</th>
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<tr>
<td><strong>Lilac</strong></td>
<td><strong>Columbus</strong></td>
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<td><strong>Session 240</strong></td>
<td><strong>Session 250</strong></td>
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<td>A Parent and a Professional: A Unique Perspective</td>
<td>Strategies for Designing Evidence-Based EI Curricula</td>
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<td><strong>Session 241</strong></td>
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<td>Employees Matter: Empowering and Caring for Staff</td>
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<td><strong>Session 242</strong></td>
<td><strong>Session 251</strong></td>
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<tr>
<td>How Do We Measure Up? Thoughts from a Self-Advocate</td>
<td>Supporting Parents in Addiction Recovery: One Family’s Story</td>
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<tr>
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<tr>
<td><strong>Session 243</strong></td>
<td><strong>Session 252</strong></td>
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<tr>
<td>Sexual Assault Nurse Examiners (SANE)</td>
<td>Mindfulness: Insights and Practices</td>
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<td><strong>Session 244</strong></td>
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<td>Developing Organizational Culture with the Good Life</td>
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<tr>
<td><strong>Session 245</strong></td>
<td><strong>Session 253</strong></td>
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<tr>
<td>Combating Compassion Fatigue, Building Resilience</td>
<td>Growing Deeper: The Roots of Family Resilience in EI</td>
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**Hospitality Event and Art & Product Day Vendor Hour:**
Easton Foyer (5:15 - 6:30 PM)
### FEDERAL AND STATE UPDATES / REGENT 1 - 2

<table>
<thead>
<tr>
<th>Time</th>
<th>Session 210</th>
<th>Session 211</th>
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<th>Session 215</th>
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<td>OPSR Updates</td>
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### Session 210
#### HCBS RULE UPDATES FROM CMS
Michele MacKenzie, a CMS director actively overseeing the national implementation of the 2014 HCBS settings rule, will provide an overview of the rule and an update on its status at the national level. The speaker will share her unique perspective on the integration mandates contained in the rule and provide information on additional guidance that is forthcoming from CMS. This session will also address promising practices and examples of integration in non-residential settings as well as updates on the heightened scrutiny process.

**Presenter:** Michele MacKenzie, Technical Director, Centers for Medicare and Medicaid Services (CMS)

### Session 211
#### OPSR UPDATES
This session will provide important updates from the DODD Office of Provider Standards and Review on a variety of topics, including HCBS setting reviews and patterns, trends, and top citations for county boards and providers. In addition, this session will address opportunities and partner providers that are available. Please come with questions and concerns regarding provider compliance reviews.

**Presenter:** Kelly Mosley-Miller, Assistant Deputy Director, DODD

### Session 212
#### ADULT DAY/EMPLOYMENT SERVICES UPDATES
DODD’s Employment and Community Life Engagement team will provide updates on the most recent activity across the state regarding adult day and employment services. DODD regional leads will share examples of their work with various stakeholders, including county boards, providers, school districts, people served, and families.

**Presenters:** Stacy Collins, Thomas Hess, Kelly Schuck, Britta Hough, and Keith Banner; DODD

### Session 213
#### SECURING DATA—IT’S EVERYONE’S JOB
Securing data requires an “all hands on deck” approach. Join the DODD ITS team as they discuss security challenges facing IT organizations today. Staff will review why protecting data is important and what boards can do to establish security controls that align with state policy and the National Institute of Standards and Technology (NIST). In addition, the session will provide a high-level review of the responses to the Security Control survey and offer guidance on how county boards can position themselves to mitigate risks.

**Presenters:** Curt Anderson, Information Technology Manager, DODD; James Matheke, Enterprise Security Manager, State of Ohio CISO/DODD

### Session 214
#### MEDICAID DEVELOPMENT AND ADMINISTRATION UPDATES
During this session, information will be provided about new and modified waiver services going into effect in January 2019. These include assistive technology, remote supports, and community transition. Presenters will share details on implementation of the new HPC daily billing unit rule effective January 1. Additional updates about proposals related to the non-medical transportation and future waiver alignment will also be shared.

**Presenters:** Lori Horvath and Laurel Steedman, DODD

### Session 215
#### THE LATEST ON ELECTRONIC VISIT VERIFICATION (EVV)
HCBS waiver providers of IO nursing services and homemaker personal care will be required to use electronic visit verification (EVV) no later than August 5, 2019. This session will include an overview of EVV and the Ohio Medicaid EVV project. In addition, it will specifically address the impact on Medicaid waiver services offered through DODD and administered by county boards of DD.

**Presenter:** Julie Evers, EVV Policy Lead, Ohio Department of Medicaid
Comprehensive Software Solutions for Ohio County Boards of DD

Centralize Information. Streamline Processes. Generate Efficiencies.

Care Coordination Platform
Multi-Agency Business Intelligence Platform
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**BUSINESS MANAGEMENT / REGENT 3**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Topic</th>
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<tbody>
<tr>
<td>9:00-10:00 AM</td>
<td>Session 220</td>
<td>Data Warehouse Reports for Business Managers</td>
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<tr>
<td>10:10-11:10 AM</td>
<td>Session 221</td>
<td>Statistics, Statistics, Statistics</td>
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<tr>
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<tr>
<td>4:15-5:15 PM</td>
<td>Session 225</td>
<td>Business Manager Roundtable</td>
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</table>

**Session 220**

**DATA WAREHOUSE REPORTS FOR BUSINESS MANAGERS**

DODD’s Clay Weidner will present on the seven most important reports for county board business managers to use. In this presentation, attendees will be given detailed information on report names and locations. Audience members will also learn how to run each report and use filters to drill down into the data for more details. Attendees will leave the session with a DODD data “cheat sheet” to take back to their county boards.

Presenter: Clay Weidner, Fiscal Administrator, DODD

**Session 221**

**STATISTICS, STATISTICS, STATISTICS**

In this session, DODD will pick up where the previous session left off and take attendees through each DODD data report in detail. This presentation will cover where the data comes from, why the data is important, and how to put it to use at one’s county board to ensure long-term financial sustainability.

Presenter: Clay Weidner, Fiscal Administrator, DODD

**Session 222**

**KEY COMPONENTS OF CASH FORECASTS**

Come learn how to personalize your county board’s cash forecast while painting a complete but understandable financial picture for your board members, staff, county commissioners, families, and the wider community. This session will explore each key element and examine its importance. Case studies will be provided.

Presenter: Rick Black, OACB

**Session 223**

**ALL YOU NEED TO KNOW ABOUT WAIVERS (BUT WERE AFRAID TO ASK)**

There are 10 different types of Individual Options (IO) waivers, three different types of SELF waivers, and only one Level One waiver. This session will explore the purpose of each waiver, the parties responsible for paying local match, the different add-ons available, and the services available to supplement waivers. Find out what happens when a person on a waiver transfers in or out of your county, how to estimate the cost of a new waiver, and how a new waiver impacts the supplemental invoice.

Presenters: Clay Weidner, Fiscal Administrator, DODD; Rick Black, OACB

**Session 224**

**ACHIEVING SUSTAINABILITY, AVOIDING DISASTER**

DODD and county boards pay local match to draw down more than $1 billion of federal Medicaid money to pay for DD services in the State of Ohio. This session will demonstrate what would happen if one of those entities could no longer uphold their local match commitment.

Presenter: Clay Weidner, Fiscal Administrator, DODD

**Session 225**

**BUSINESS MANAGER ROUNDTABLE**

This session is an opportunity for open discussion about what to expect as county boards change gubernatorial administrations and the effects this might have on the upcoming state budget. The new waiting list, state-funded waivers, the new transportation rule, and business manager certification will also be discussed.

Presenter: Rick Black, OACB
Paperless UIR Process for Your Providers
Automatically Create Doc Sheets for Your Providers

THE SOLUTION TO CONNECT COUNTY BOARDS AND PROVIDERS IN WAYS THAT HAVE NEVER BEEN DONE BEFORE.

All Providers in your County can have access to:

- fully documented "Doc Sheets" that are automatically populated with outcomes and action steps which are pulled from the ISP Plan.
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“Brittco is the future of County Board software.”
Andy Diller, SSA Director Hardin County

“Brittco is saving our counties time and money. It is less expensive than our former software, more user friendly for the SSAs, and they love the talk to text feature for their TCM and EI notes. It was an easy transition and a good business decision.”
Krista Oldiges, Community & Support Services Director Shelby and Champaign Counties
<table>
<thead>
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<th>Presenter(s)</th>
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<tbody>
<tr>
<td>9:00-10:00 AM</td>
<td>230</td>
<td>BUILDING AN INTERNAL CULTURE OF COMMUNICATION</td>
<td>Bethany Barker, Ohio State University, School of Communication</td>
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<tr>
<td>10:10-11:10 AM</td>
<td>231</td>
<td>PODCASTS 101: TOOLS, TECHNIQUES, AND STRATEGIES</td>
<td>Scott Marks and Adam Herman, OACB</td>
</tr>
<tr>
<td>11:20 AM - 12:20 PM</td>
<td>232</td>
<td>KNOW THE LAW! LEVY CAMPAIGNS FOR PUBLIC EMPLOYEES</td>
<td>Steve Postalakis, Attorney, Haynes Kessler Myers and Postalakis</td>
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<tr>
<td>1:50-2:50 PM</td>
<td>233</td>
<td>COMMUNICATING THROUGH CONFLICT: MASTERING DIFFICULT CONVERSATIONS</td>
<td>Jeff King, Ohio State University Leadership Center</td>
</tr>
<tr>
<td>3:00-4:00 PM</td>
<td>234</td>
<td>INTERACTIVE WORK SESSION: DEVELOPING A DD STYLE GUIDE</td>
<td>Erich Hiner, Communications Coordinator, OACB</td>
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<td>4:15-5:15 PM</td>
<td>235</td>
<td>UNIVERSAL DESIGN AND ACCESSIBLE COMMUNICATION: BEST PRACTICES</td>
<td>Kenneth Petri, VP/Accessibility Lead, JPMorgan Chase</td>
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**Session 230**
BUILDING AN INTERNAL CULTURE OF COMMUNICATION
Do your board’s employees know how to support the organization’s communications goals? In this session, participants will learn how to build a strong internal communications culture, develop a sense of shared meaning among colleagues, and ensure messages are aligned internally and externally for maximum impact.

**Presenter:** Bethany Barker, Ohio State University, School of Communication

**Session 231**
PODCASTS 101: TOOLS, TECHNIQUES, AND STRATEGIES
This year, more than 48 million Americans will listen to a weekly podcast—more than twice the number of people who watch the highest rated weekly program on broadcast television. Are you reaching this massive audience with your board’s messaging? In this session, participants will learn basic skills to structure, record, edit, and publish a podcast using free and inexpensive tools by watching a podcast being recorded (and published) in front of a live audience.

**Presenters:** Scott Marks and Adam Herman, OACB

**Session 232**
KNOW THE LAW! LEVY CAMPAIGNS FOR PUBLIC EMPLOYEES
Expected to inform the voting public about an upcoming ballot issue without crossing the line into persuasive campaign activity, county board communicators often find themselves walking a legal and ethical tightrope during levy season. In this session, attorney Steve Postalakis will provide definitive answers to frequently asked questions on the role of public employees during levy campaigns, the use of public resources (including social media), and how to keep all of your board’s staff in the clear as Election Day approaches.

**Presenter:** Steve Postalakis, Attorney, Haynes Kessler Myers and Postalakis

**Session 233**
COMMUNICATING THROUGH CONFLICT: MASTERING DIFFICULT CONVERSATIONS
Let’s face it—difficult conversations are the worst. However, these interactions don’t always have to be a source of anxiety. In this session, participants will discover how mastering one-on-one communication skills is essential to working through various conflict scenarios and how these skills translate into various communications methods (i.e., face-to-face, over the phone, online, in print, etc.).

**Presenter:** Jeff King, Ohio State University Leadership Center

**Session 234**
INTERACTIVE WORK SESSION: DEVELOPING A DD STYLE GUIDE
OACB has begun creating a statewide style guide for DD professionals, members of the media, and the public. But before style entries are written, several big questions must be answered: How do boards talk about the people we serve, and how can we improve? How do we talk about ourselves in a post-systems change world? This session will give participants an opportunity to be part of this crucial discussion and help create a landmark document.

**Moderator:** Erich Hiner, Communications Coordinator, OACB

**Session 235**
UNIVERSAL DESIGN AND ACCESSIBLE COMMUNICATION: BEST PRACTICES
As more and more people with disabilities adopt technology solutions to live more independent lives in the community, it is important for county boards to create universally accessible online content that complies with the latest technological standards. In this session, participants will receive a basic overview of accessible communications standards and learn how they can take immediate steps to ensure they are not unwittingly acting as a barrier to critical information for people served by their boards.

**Presenter:** Kenneth Petri, VP/Accessibility Lead, JPMorgan Chase
GOOD LIFE / LILAC

9:00-10:00 AM
Session 240
A Parent and a Professional: A Unique Perspective

10:10-11:10 AM
Session 241
Employees Matter: Empowering and Caring for Staff

11:20 AM - 12:20 PM
Session 242
How Do We Measure Up? Thoughts from a Self-Advocate

1:50-2:50 PM
Session 243
Sexual Assault Nurse Examiners (SANE)

3:00-4:00 PM
Session 244
Developing Organizational Culture with the Good Life

4:15-5:15 PM
Session 245
Combating Compassion Fatigue, Building Resilience

Session 240
A PARENT AND A PROFESSIONAL: A UNIQUE PERSPECTIVE

Come hear the stories of three people who have experienced Ohio’s DD support system as county board professionals and as parents. Panelists will share key lessons from their experiences and present their thoughts on the assessment process and other elements of service coordination and delivery. Panelists will share personal stories to help participants focus on people’s strengths and build opportunities that are centered on people’s hopes and goals.

Presenters: Kate Green, SSA, Medina DD; Lisa Comes and Sarah K. Millimen, Service and Support Specialists, Lucas DD

Session 241
EMPLOYEES MATTER: EMPOWERING AND CARING FOR STAFF

Employees trying to learn and implement trauma-informed care (TIC) principles often find them easier to use and understand when they first apply them to themselves and address their personal trauma histories. Session presenters will share their experience of developing personal tools for managers and direct service professionals as they adopt TIC into their work.

Presenters: Cindy Wright, Executive Director, and Andy Maidlow, Chief Operating Officer, Community Supports, Inc.

Session 242
HOW DO WE MEASURE UP? THOUGHTS FROM A SELF-ADVOCATE

Join Good Life Facilitator and self-advocate Brian Hess as he shares his perspectives on the Good Life and what he believes to be the top five most useful tools to remember and use every day to help people live happy and fulfilling lives.

Presenters: Brian Hess, Good Life Facilitator and Self Advocate; Heather Smith, Good Life Facilitator and Resource & Support Coordinator, Seneca DD; Marta Mohr, Good Life Facilitator and Director of Consumer Advocacy & Support, Seneca DD; Amanda Hoover, SSA, Seneca DD

Session 243
SEXUAL ASSAULT NURSE EXAMINERS (SANE)

This session will introduce the core concepts of sexual assault nurse examiners (SANE). What do they do? What are their roles, responsibilities, and points of connection with county board SSAs and MUI staff members?

Presenter: Mindi Kuebler, Director of Nursing for Northeast Ohio, Echoing Hills Village

Session 244
DEVELOPING ORGANIZATIONAL CULTURE WITH THE GOOD LIFE

A great organizational culture doesn’t happen by accident. It is created through careful planning, organizational deployment, improvement through listening and learning, and with a focus on results. Learn how MEORC has blended Good Life, person-centered thinking, and trauma-informed care using various approaches to support staff, provide great customer service, and build an amazing internal culture.

Presenters: Natalie Lupi, Executive Director, MEORC; Steve Long, Director of Project Management and Innovation; MEORC; Stacey Hurlow, HR Coordinator, MEORC

Session 245
COMBATING COMPASSION FATIGUE, BUILDING RESILIENCE

This session will use the experiences of participants to build a new trauma-informed framework. Participants will learn how “adverse childhood events” impact the developmental process and examine methods to mitigate the impact of vicarious trauma, traumatic stress, and moral distress within the organizational environment. Specific examples of how to build resilient organizations and individuals will be shared.

Presenter: Ken Yeager, Director, Stress Trauma and Resilience (STAR) Program at the Ohio State University Wexner Medical Center
EARLY INTERVENTION / COLUMBUS

Session 250
STRATEGIES FOR DESIGNING EVIDENCE-BASED EI CURRICULA
The process of implementing evidence-based practices in early intervention is complex and fraught with challenges. This session will make connections between research and practice for EI leadership that can lead to personnel development within programs. The session will provide critical resources for developing a strong, evidence-based curriculum that supports evidence-based practitioners.

Presenters: Sanna Harjusola-Webb, Project NExT Principal Investigator and Associate Professor of Special Education, Kent State University; Kimberly Travers, Project NExT Coordinator, Kent State University

Session 251
SUPPORTING PARENTS IN ADDICTION RECOVERY: ONE FAMILY’S STORY
Ashley Evans is a parent recovering from opioid addiction. She will share her journey of addiction, the birth of her baby, Olivia, and subsequent recovery. Evans had the support of Brigid’s Path, an agency that provides treatment for babies who are born drug dependent and their families. The director of Brigid’s Path will present on the agency’s role and give recent program updates.

Presenters: Ashley Evans, Parent; Kim Kleinhans, Director of Strengths Based Family Advocacy, Brigid’s Path

Session 252
MINDFULNESS: INSIGHTS AND PRACTICES
This two-hour interactive workshop is designed to explore the value of mindfulness for personal well-being. Participants will learn how mindfulness can enhance practitioners’ capacity to listen with full attention and invite non-judgmental acceptance and compassion for oneself and others. Attendees will learn how to engage in mindfulness practices formally and in “on the spot” ways, allowing them to be increasingly present to do their best work.

Presenters: Jay Williams, Director of School Age Programs, Clermont DD; Carla Tobergte, MA-CCC/SLP, Clermont DD

Session 253
GROWING DEEPER: THE ROOTS OF FAMILY RESILIENCE IN EI
“Resilience” is defined as the ability to bounce back and bounce forward. Everybody has resilience, and everyone can learn to increase it! Sharing experiences from the professional and parent perspective, this session will examine the importance of promoting resilience in families and provide “how-to” examples at different stages of the EI journey. Participants will learn how every interaction with families is a chance to support them in building this critical skill to meet ongoing life challenges.

Presenters: Ronni Bowyer, Consultant, Project TREES; Parent Mentor, Newark City and Licking County Schools; Beth Rutter, Parent/EI Team Leader, Licking DD; Kate Green, Parent/SSA, Medina DD
REMOTE SUPPORT SERVICES
by the Ohio company that started it all!

Creating Independence Through Remote Support and Assistive Technology

Custom designed Remote Support
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Personal Emergency Response Systems
Home Security and Elopement Systems
Monitored Medication Dispensers
Surveillance Systems
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# FRIDAY, NOVEMBER 30

**8:00 - 8:30 AM** REGISTRATION & CONTINENTAL BREAKFAST

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**Lunch: Easton Ballroom (12:00 - 12:45 PM)**

Annual Award Presentations

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Thank you for attending the OACB 35th Annual Convention!
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<td>PASRR, PASRR, Who Needs a PASRR!</td>
<td>Academy for Leadership Abilities: Creating Community Partnerships</td>
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<td>A Cloud-Based Statewide System</td>
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**Lunch:** Easton Ballroom (12:00 - 12:45 PM)

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<td>Securing Data— It’s Everyone’s Job</td>
<td>DD Nurses’ Role in the Ohio Opioid Crisis</td>
<td>2018 Ohio Department of Education Updates</td>
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Thank you for attending the OACB 35th Annual Convention!
## Session 310
### Recruiting Young Professionals: From Millennials to Generation Z

Looking to understand younger generations and attract them to the profession? Presenters will help you understand the reasons for their professional priorities and provide tips on how to manage and retain these valuable employees.

Presenters: Monica Armstrong, HR Director, Primary Solutions; Nick Miller, SSA, Union DD

## Session 311
### Person-Centered Planning for Continuous Quality Review

Is your board struggling with best practices in service coordination, such as developing person-centered plans and achieving individualized monitoring in accordance with rule? This session’s speakers will share processes for continuous quality reviews that will lead to desired outcomes for people receiving board supports. They will share their Continuous Quality Review guidebook tips and prompts, and time will be reserved for questions from the audience.

Presenters: Lori Lawton, Assistant SSA Director, Lucas DD; Sarah Millimen and Lisa Comes, SSAs, Lucas DD

## Session 312
### Monitoring Personal Funds

The session will share the nuts and bolts of monitoring the funds of people served by county boards. Presenters will share tips about creating a clear plan around funds and methods for supporting providers to create a system that ensures accountability. All topics will connect back to rule requirements. A provider will also share agency best practices in the areas of tracking, documentation, oversight, and timely and efficient fund transfers to people served.

Presenters: Carin Sherman, Manager of Quality & Performance, Community Services Inc.; Amy Pohlkamp, Finance Director, Community Services Inc.

## Session 313
### The New Room and Board Rule: What SSAs Need to Know

Out with the old in with the new. What changes have been made to the room and board rule and how will this affect SSAs, providers, and the people they support? Presenters will provide details about how the Clearwater COG has changed the way it pays room and board for people living in licensed settings. Speakers will share practical implications for SSAs and providers as the system begins implementation of the revised rule.

Presenters: Nancy Richards and Amy Lash, Clearwater COG; Nyoka Craddolph, SSA Director, Wyandot DD; Bob Weinhardt, Executive Director, Renaissance House

## Session 314
### Trends in Health Care, MUIs, and Medicaid Claims

Protecting the health and welfare of people supported in Ohio has never been more important. This interactive session will share Ohio MUI and Medicaid claims data to identify patterns and trends that can be used by teams to improve health care coordination. Prevention is the key to positive outcomes and knowing the facts through a historical data system review will prepare teams to more effectively address care coordination.

Presenters: Scott Phillips, Assistant Deputy Director, DODD; Hope McGonigle, DODD
Rest Assured® Offers Peace of Mind Through Technology

Rest Assured offers a full suite of home monitoring services and solutions to help individuals with intellectual and developmental disabilities (IDD) maintain healthy and safe lives. We tailor support service options to each person’s unique needs and abilities. Services are specifically designed to help individuals with IDD gain independence.

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Rest Assured is a real-time monitoring system with two-way communication. Service options include:

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- **Check-in Support**: Periodic short “check-ins” to give reminders or wellness checks.

- **Emergency Watch**: Passive systems that detect emergencies (smoke, carbon monoxide and weather) and emergency buttons prompt a response by Rest Assured remote caregivers.

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- Seizure and fall detection
- Remote assistance with completing various activities of daily living
- Elopement reduction
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**Session 320**
**EMPLOYMENT FIRST UPDATES**
In this session, the DODD Employment First team will give updates on the state’s community employment efforts. The discussion will include including the latest data, initiatives, and future plans for Employment First. Time will be reserved for questions and answers from the audience.
Presenters: Stacy Collins and Employment First staff members, DODD

**Session 321**
**INNOVATION IN TRANSITION SERVICES**
This session will focus on one county’s efforts to enhance supports for transition age youth looking forward to community employment. The discussion will focus on the innovative ways in which Greene DD is supporting schools and employment services to maximize people’s potential opportunities for competitive employment.
Presenter: Josh Welhener, Transition Coordinator, Greene DD

**Session 322**
**PRE-ETS AND VOC REHAB PARTNERSHIPS**
Opportunities for Ohioans with Disabilities (OOD) has spent the last few years focused on building capacity for pre-employment transition services, or PRE-ETS. Representatives from OOD and Capabilities Inc., a regional provider agency, will discuss their experience and future strategies for expanding transition services across Ohio.
Presenters: Julie Hance, Opportunities for Ohioans with Disabilities; Justin Blumhorst, Capabilities Inc.

**Session 323**
**EMPLOYMENT SUCCESS IN RURAL AREAS**
Athens DD and PersonnelPlus have been supporting people with developmental disabilities in community-based jobs for decades. This session will focus on how they have found success in supporting community employment in some of the most rural parts of the state, including the logistics, collaborative approaches, and communication strategies they have employed over the years.
Presenters: Doug Mitchell, Director, PersonnelPlus; Kevin Davis, Superintendent, Athens DD

**Session 324**
**THE FUTURE OF PRE-VOCATIONAL SERVICES: OPEN DISCUSSION**
Come take part in a conversation about the future of pre-vocational services in Ohio. Presenters will discuss the progress of the recently formed state workgroup as well as what they have learned from other states in addressing the changes that may be necessary to ensure the long-term success of employment supports in Ohio.
Presenters: Stacy Collins, DODD; Scott Marks, OACB; Karen and Justin Blumhorst, Capabilities Inc.
**Session 330**
**WHAT’S NEXT FOR GRASSROOTS ADVOCACY?**
What are the trends in grassroots influence tactics? How are organizations investing their advocacy resources, and what is the ROI of their activities? Most importantly, how are legislators responding to these grassroots influence tactics? There are clear indicators as to which tactics are more likely to provide optimal influence outcomes. Learn about the grassroots tactics in use today, which ones work (and how to tell), and the role of social media in grassroots strategy.

Presenter: Amy Showalter, The Showalter Group

**Session 331**
**BUILDING RELATIONSHIPS WITH INCOMING LEADERS**
After eight years under the same state administration, adjusting to the changes that come with a new governor and cabinet can be challenging and confusing. This workshop will focus on how to navigate the transition as the old administration moves out and the new one comes in. The discussion will include tips on building relationships with a transition team, strategies for ensuring that one’s issues are kept front and center, and guidelines on how to minimize impacts if the new administration makes significant changes.


**Session 332**
**AN INSIDER’S VIEW OF D.C.**
During one of the most turbulent times in recent political history, Jessica Wehrman, Washington reporter for the Columbus Dispatch, is trying to sort through the chaos and determine what it all means for Ohioans. In this session, she will discuss what the 2018 election could mean, how changes in Ohio’s political delegation could affect Washington, and what to expect from the next Congress.

Presenter: Jessica Wehrman, Washington Reporter, Columbus Dispatch

**Session 333**
**STATEWIDE ELECTED OFFICIALS PANEL**
A panel of newly elected statewide officials and/or their representatives will discuss plans for the incoming state administration and how their offices might address issues affecting people with developmental disabilities and county boards of DD. Due to the nature of this session, the list of panelists may be subject to change.

Presenters: Hon. Keith Faber, Auditor of State-Elect; Shawn Busken on behalf of Ohio Attorney General-Elect Dave Yost; Chris Oliveti on behalf of Secretary of State-Elect Frank LaRose; additional panelists TBD

**Session 334**
**STATE BUDGET PROCESS AND PREDICTIONS**
The normal two-year state budget process will have a new dynamic in 2019 under Governor-Elect Mike DeWine, including a more compressed timeline and a totally new cast of decision makers formulating the state’s policy agenda. This presentation will explore the state budget process and timeline and provide some insight into the new administration’s priorities and what those might mean for the developmental disabilities system.

Presenters: Erich Bittner, OACB; Tom Pappas, Pappas and Associates
### Session 340
**Technically-Able: How A.I. Can Bridge the Gaps**

The use of artificial intelligence (AI) has exploded in recent years thanks to its adoption in nearly every major industry. In this session, participants will learn a brief history of IBM’s Watson from a person who helped bring it to market through a series of APIs. Find out how AI and Machine Learning technologies are being used today, how they can be used to improve the lives of the people with developmental disabilities, and where the technology is headed in the future.

**Presenter:** Nathan Vega, Vice President of Business and Product Development, Columbus Collaboratory

### Session 341
**Using Dynamics365 To Meet Business Needs**

Join DODD ITS staff as they discuss features and functionality available in the Dynamics 365 platform. Staff will review the Dynamics 365 roadmap, rapid application development, application development lifecycles (including DEVOPS), automated testing, responsive design supporting mobile development, and advantages of cloud-based deployment. Support for data connectivity using secure SOA and service bus approach will be discussed as well as the use of AI tools such as chatbots. The session will also explore how Dynamics data integrates with the DODD data warehouse.

**Presenters:** Bright Thomas, Software Architect, DODD; Matt Curren, Application Development Manager, DODD

### Session 342
**DODD Cloud Solutions: A Cloud-Based Statewide System**

This session will review topics related to the cloud-based statewide integrated system built on the Dynamics365 platform, including: cloud migration, implementation of the Ohio Digital Experience (ODX) security platform, and future initiatives. Presenters will also provide a current state review of the Provider Services Management System and imagineIS tools. Additional information will also be shared on the waiting list assessment, DDP for ICF/waivers, state-funded behavior add-ons, nursing task assessment, resident review, cost reports, and EI grant management tools.

**Presenters:** Bright Thomas, Software Architect, DODD; Matt Curren, Application Development Manager, DODD

### Session 343
**Your Best Line of Defense**

Education is the key to keeping your network and data secure in a world of constant attacks and is paramount to securing and protecting your organization’s IT infrastructure and data. This fun, interactive session will provide insights on how boards can protect themselves, what they should be on the lookout for, and strategies they can bring back and immediately put in place for their teams.

**Presenters:** John Gambill, Jr., Dan Oliver, and Chris Pawel; GO Concepts, Inc.

### Session 344
**Securing Data—It’s Everyone’s Job**

Securing data requires an “all hands on deck” approach. Join the DODD ITS team as they discuss security challenges facing IT organizations today. Staff will review why protecting data is important and what boards can do to establish security controls that align with state policy and the National Institute of Standards (NIST). In addition, the session will provide a high-level review of the responses to the Security Control survey and offer guidance on how county boards can position themselves to mitigate risks.

**Presenters:** Curt Anderson, Information Technology Manager, DODD; James Mathaeke, Enterprise Security Manager, State of Ohio CISO/DODD
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### Session 350

**The “Root” of All Outcomes (Part I)**

Part one of this two-part presentation will be an exploration of Root Cause Analysis tools that can be used to improve quality outcomes. The presentation will focus on use of the tools in the completion of the RN QA form. Participants must attend both parts of this presentation to receive CPDUs.

**Presenter:** Wendy Lovrak, RN

### Session 351

**The “Root” of All Outcomes (Part II)**

Part two of this presentation will continue to examine Root Cause Analysis tools that can be used to improve quality outcomes. The presentation will focus on use of the tools in the completion of the RN QA form. Participants must attend both parts to earn CPDUs for this session.

**Presenter:** Wendy Lovrak, RN

### Session 352

**PASRR, PASRR, Who Needs a PASRR!**

What is the role of county boards of DD in the PASRR process? This session will fill in the blanks and clarify why the PASRR is important to boards of DD and the stakeholders with which they work.

**Presenter:** Heidi Clarke, DODD

### Session 353

**“Task” And You Shall Receive? Maybe Not!**

This session will provide an in-depth look at nursing task assessments and waiver nursing. DODD’s Donna Patterson will break down the dos and don’ts and the wills and won’ts of assessing and authorizing these services.

**Presenter:** Donna Patterson, DODD

### Session 354

**DD Nurses’ Role in the Ohio Opioid Crisis**

What is the potential impact of the opioid epidemic in the DD field? This session will describe the layers of risk and care challenges related to Neonatal Abstinence Syndrome and child development. How can county boards utilize their nursing staff to play a vital role in supporting families in crisis?

**Presenter:** Ronna Johnson, RN, Summit County Community Health Center
THE ODE MONITORING REVIEW PROCESS

This presentation will explore the experiences of Lake DD’s children’s services leadership team as their board has gone through the IDEA Monitoring Process Review administered by the Ohio Department of Education’s Office of Exceptional Children. Session participants will also hear about this process from representatives of State Support Team Region #4 and the superintendent of the Hardin and Union County Boards of DD. The presentation will cover the step-by-step activities and forms of the process, the essentials for a successful review, and potential challenges for county board school age programs.

Presenters: Sheryl Kline, Principal, Lake DD; Mary Elshaw, School Age Supervisor, Lake DD; Merrie Darrah, Director, State Support Team Region 4; Kara Brown, Superintendent Hardin/Union DD

ACADEMY FOR LEADERSHIP ABILITIES: CREATING COMMUNITY PARTNERSHIPS

The Academy for Leadership Abilities (ALA) is changing lives by developing leaders locally regardless of ability level. This session will explore how the Richland, Morgan, and Perry County Boards of DD partner with school districts, job and family services, and other entities/agencies to teach leadership skills. Presenters will share how ALA is implemented locally in integrated groups that include people with and without disabilities and demonstrate one unexpected result: the natural integration taking place as people become friends and grow in their lives.

Presenters: Shelly Lackey, Perry DD; Kari Spring

THE BUY-IN

This presentation will demonstrate how to get related service personnel to participate and "buy in" to integrating therapy into the lessons and goals of the classroom. There are simple ways to get staff and therapists on board to collaboratively create engaging and inclusive lessons. This session will explore preparedness and organization as two ways of getting everyone on board with one’s teaching style. Participants will hear from Trumbull DD, which uses the Unique Curriculum, a platform to help drive this teaching strategy.

Presenter: Marie J. Downs, Trumbull DD

2018 OHIO DEPARTMENT OF EDUCATION UPDATES

Director Monachino will share ODE updates and information important to county board school age programs. There will be extensive opportunities for questions from participants.

Presenter: Kim Monachino, Director, Office of Exceptional Children, Ohio Department of Education
Don’t forget to check our Facebook page during the convention to see photos as they are posted throughout the event!

www.facebook.com/OACBDD

35th Annual Convention
November 28-30, 2018 • Columbus